



Heart O' Texas Federal Credit Union

Phone Scam Warning 6-9-2022

Recently there have been calls from scammers claiming to be Heart O' Texas Federal Credit Union employees. Please remember these facts before responding to a call stating it is an employee from your credit union HOTFCU.

- **We will never call from an 800 phone number**
- **We will not ask you to withdraw money from your account**
- **We will never ask you to put money on a gift card, debit card, purchase a money order, Western Union money, Zelle, Cash App or any other form of payment transfer**
- **We will not tell you we are coming to your home to collect money (actual cash, check or any form of payment)**
- **We will not threaten you or gain access to your phone**

These are a few methods scammers use to intimidate you to release account information and gain access to your account or money. There are too many methods of fraud schemes to list as to how they attempt to obtain your information.

If you receive a call from an 800 number similar to the scenarios above, hang up and call us directly. We will verify if it is a legitimate call or fraud.

Help us help you!