Heart O' Texas Federal Credit Union

Written Statement of Unauthorized Debit

For Unauthorized or Improper ACH Debit Activity

1. ACCOUNT AND TRANSACTION INFORMATION

Financial Institution: _____

Account Holder: _____ Account Number: _____

Originating Company or Party Debiting the Account: _____
(only one per form)

Date of Debit: _____ Amount: _____ Date of Debit: _____ Amount: _____
Date of Debit: _____ Amount: _____ Date of Debit: _____ Amount: _____
Date of Debit: _____ Amount: _____ Date of Debit: _____ Amount: _____

2. REASON FOR RETURN

☐ **AUTHORIZATION REVOKED BY CUSTOMER** ***(R07; not valid for ARC, BOC, POP, or RCK Entries)***
I revoked the authorization, which I had previously given to the above-named party to debit my account, before the debit was initiated and in the manner specified by the above-named party in the authorization.

☐ **CUSTOMER ADVISES NOT AUTHORIZED, IMPROPER, INELIGIBLE, OR PART OF AN INCOMPLETE TRANSACTION** ***(R10; not valid for CCD or CTX Entries)*** **Check one below:**

- ☐ I did not authorize the above-named company to debit my account for the above listed entry or entries.
- ☐ The amount debited from my account was different from what I authorized. The amount I authorized the above-named company to debit was $_____.
- ☐ The date the above-named company debited my account was different from what I authorized. I authorized the debit to be made no earlier than _____, 20____.
- ☐ The authorization was not clear and understandable.
- ☐ The intended payee was not credited. ***(Incomplete Transaction – not valid for CCD or CTX)***
- ☐ The above-named company improperly reinitiated the listed debit(s).

☐ **UNAUTHORIZED DEBIT TO CONSUMER ACCOUNT USING CORPORATE SEC CODE (CCD or CTX)** ***(R05)***

☐ **THE SOURCE DOCUMENT USED FOR THE ENTRY (ARC, BOC, or POP) WAS NOT AN ELIGIBLE SOURCE DOCUMENT (R10)**

☐ **BOTH THE ELECTRONIC AND SOURCE DOCUMENTS HAVE PRESENTED FOR PAYMENT** ***(R37 - ARC, BOC, POP)***

☐ **THE ITEM TO WHICH THE RE-PRESENTED CHECK (RCK) ENTRY RELATES IS INELIGIBILE OR THE RCK ENTRY IS IMPROPER FOR ONE OF THE FOLLOWING REASONS** ***(R51)*** **Check one below:**

- ☐ The required notice stating the Re-Presented Check Entry policy was not provided by the Originator listed above.
- ☐ The check is ineligible.
- ☐ All signatures on the check are not authentic or authorized, or the check has been altered.
- ☐ The amount of the Entry was not accurately obtained from the item.

☐ **THE ITEM AND THE RE-PRESENTED CHECK (RCK) ENTRY HAVE BOTH BEEN PRESENTED FOR PAYMENT** ***(R53)***

3. SIGNATURE

I am an authorized signer on the above-referenced account or otherwise have authority to act on the account identified above. I attest that the listed debit(s) was (were) not originated with fraudulent intent by me or any person acting in concert with me. I acknowledge that a fee of $30.00 will be assessed to the account holder as payment for this order. I have read this statement in its entirety and attest that the information provided on this statement is true and correct.

DATE (MM/DD/YY)	CUSTOMER/MEMBER AUTHORIZED SIGNATURE	PRINT NAME	PHONE NUMBER

DATE (MM/DD/YY)	FINANCIAL INSTITUTION REPRESENTATIVE SIGNATURE	PRINT NAME	EXTENSION

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